



Winter Booking Policy

WINTER BOOKINGS OPEN – to all financial Members from 1 April.
Bookings for Guests (non Members) open from 14 April.

BOOKING GUIDELINES – all reservations can be made online at Opal Bookings.
Adult, Children and Guest reservations must be made separately to ensure correct rates are applied.

GUEST NAMES MUST BE PROVIDED – the Booking Officer will allocate beds in rooms based on provision of full name and age of each of your guests. Please provide these details in the COMMENTS field when completing your reservation.

WEEKENDS – refers to FRIDAY & SATURDAY nights. Opening Weekend consists of FRIDAY, SATURDAY & SUNDAY nights.
MIDWEEK – refers to SUNDAY to THURSDAY nights.

A maximum of 10 BEDS may be booked anytime, depending upon availability. Remaining beds may be booked by guests if still vacant 9 days prior to your booking.

GROUP BOOKINGS – for more than 10 beds are available by request to the Booking Officer.

MEMBER RATES – are available by entering the Member's Promotion Codes at the top of the booking page (if you don't have these codes please contact: enquiry@opalskiclub.com.au).

LOW SEASON RATES – discount rates are available to Guests by entering the Guest Low Season Promotion Code: **GLS**.

CHILD & ADULT RATES – a child is anyone who is under the age of 18. An adult is anyone who is 18 years of age and older.

CHECK IN TIMES – Opal Ski Club is situated at 20 Goal Post Road Mt Buller (next door to Duck Inn). You can arrive anytime from 9am-11pm but your bedroom may not be available to occupy until 5pm on the day of your check-in.

CHECK OUT TIMES – bedrooms and ensuite bathrooms must be cleaned and vacated by 4.30pm on day of check-out. Extended occupancy past this time may be available by request to Lodge Manager.

PAYMENT POLICY – all accommodation MUST be paid in full at the time of your online reservation. Payment will be processed only once the Booking Officer has been confirmed your reservation. Payments are made by credit card (with no additional fees) or can be made by EFT via internet banking to Opal Ski Club Inc. BSB 013423 Account 498559636. Please include your SURNAME and reservation DATES as the reference.

CANCELLATION POLICY – a cancellation fee applies to Member and Guest bookings as follows:

Guests

- 28+ days prior to stay: full refund
- 14-27 days prior to stay: 50% refund of cost
- 7-13 days prior to stay: 25% refund of cost
- Less than 7 days: no refund

Members

- Guest conditions apply to Members if we are unable to re-book the vacancy.

No snow is not an acceptable reason for cancellation of a booking.

Waiving of cancellation fees will be at the sole discretion of the Booking Officer.

LODGE MANAGERS – will be nominated each week to ensure efficient operation of the Club during the winter season. When Members make a reservation, please indicate which dates you would prefer to be nominated Lodge Manager. The Committee will prepare a Lodge Managers roster by 30 May.