



## Winter Booking Policy

### BOOKINGS OPEN

- Winter bookings open to all financial Members from 1 April
- Bookings for Guests (non Members) open from 14 April

### HOW TO BOOK

Booking can be made by any of the following methods:

- Online – anytime at [ski@opalskiclub.com.au](mailto:ski@opalskiclub.com.au)
- Email – anytime at [jbertim@bigpond.com](mailto:jbertim@bigpond.com)
- Phone – Chris on 03 9859 3525 (Tuesday, Wednesday & Thursday 7pm-9pm)
- All bookings will be confirmed by email within 48 hours

### BOOKING GUIDELINES

Each booking must state:

- Full name of each person
- Age of children, if applicable
- Address of person making the booking
- Contact phone number of person making the booking
- Email address of person making the booking
- A weekend booking refers to FRIDAY & SATURDAY nights and midweek refers to SUNDAY to THURSDAY nights. Opening weekend consists of FRIDAY, SATURDAY & SUNDAY nights.
- A maximum of 10 BEDS may be booked at anytime, depending upon availability.
- GROUP BOOKINGS (for more than 10 beds) by request.
- All bookings MUST be paid in full at time of booking. Payment can be made by credit card or EFT.

### CANCELLATION FEES

A cancellation fee will apply to Member and Guest bookings as follows:

- 28+ days prior to stay: full refund
- 14-27 days prior to stay: 50% refund of cost
- 7-13 days prior to stay: 25% refund of cost
- Less than 7 days: no refund

These conditions only apply to Members if we are unable to re-book the vacancy. Waiving of cancellation fees will be at the sole discretion of the Booking Officer.

### CHECK IN/CHECK OUT TIMES

Bedrooms must be vacated by 4.30pm on day of departure. Extended occupancy past this time available by request to Lodge Manager.